

INSTITUTIONAL LEARNING AND INSIGHT

A stronger organisation for institutional learning and insights

TrustInsights provides international capacity development, applied research, consulting and knowledge solutions for public, private and non-governmental organisations.

● CAPACITY DEVELOPMENT

● APPLIED RESEARCH

● INSTITUTIONAL ADVISORY

● KNOWLEDGE SOLUTIONS



LEADERSHIP AND MANAGEMENT EXCELLENCE

Bangkok, Thailand | July 2025

**Building capacity.
Creating lasting impact.**

**An international
learning journey
since 2010**

50+

INTERNATIONAL PROGRAMMES

5

CONTINENTS REACHED

International capacity development | Applied research | Institutional consulting

INSTITUTIONAL LEARNING AND INSIGHT

Knowledge into action.

A unified organisation combining international learning, applied research and institutional advisory.

WHO WE ARE

TrustInsights is the unified identity of TrustBiz and Trust Research - two organisations established on a shared foundation of innovation, knowledge, integrity and professional excellence.

This integration brings together specialist expertise, international networks and practical methodologies within one organisation serving public institutions, private organisations, non-governmental organisations, financial institutions and development partners.



MISSION

To deliver excellence in capacity development, applied research and institutional advisory services while upholding fairness, honesty, integrity and professional courtesy.

VISION

To be a globally respected provider of capacity- development, research and knowledge solutions enabled by technology and world-class expertise.

"Knowledge is most valuable when institutions can use it."
priorities, operating context and intended outcomes.

Every assignment is shaped around the client's

OUR INTEGRATED OFFERING:

01

CAPACITY DEVELOPMENT

Executive programmes, study visits and customised learning.

02

APPLIED RESEARCH

Studies, surveys, evaluation and evidence-based reporting.

03

INSTITUTIONAL ADVISORY

Strategic, operational and governance advice.

04

KNOWLEDGE SOLUTIONS

Technology, data analysis and implementation support.

INTERNATIONAL TRAINING, EXPOSURE AND STUDY VISITS

Programmes connect institutional leaders and professionals with relevant expertise, practical knowledge, international experience and comparative institutional practices.

PARTICIPATING ORGANISATIONS:

- Government institutions
- Public enterprises Banks and financial institutions
- Private, business and social organisations
- NGOs and development partners

DESIGNED FOR:

- Boards of directors
- Chief executive officers
- Senior and middle management
- Operational management
- Professional practitioners

WHAT ORGANISATIONS CAN EXPECT:

- Expert-led learning
- Institutional visits
- Professional networking
- Comparative insight
- Practical application
- Custom programmes

2010-2026

Programmes, professional engagement and institutional collaboration across five continents.



PROGRAMME TIMELINE

2026

NOV: Sydney, Australia
OCT: Vientiane, Lao PDR
OCT: Gujrat, India
OCT: Phnom Penh, Cambodia
SEP: Phnom Penh, Cambodia
JUN: Vientiane, Lao PDR
MAR: Kampala, Uganda
JAN: Sydney, Australia

2025

DEC: Phnom Penh, Cambodia
NOV: Ahmedabad, India
OCT: Phnom Penh, Cambodia
JUL: Bangkok, Thailand
JUN: Ahmedabad, India
JUN: Phnom Penh, Cambodia
FEB: Manila, Philippines

2024

SEP: Dallas, Texas, USA
JUN: Phnom Penh, Cambodia-
MAY: Hanoi, Vietnam
MAY: Phnom Penh, Cambodia

2023

MAY: Bangkok, Thailand
MAY: Phnom Penh, Cambodia
MAR: Manila, Philippines
FEB: Phnom Penh, Cambodia

2022

NOV: Dallas, USA / San Jose, Costa Rica
SEP: Bangkok, Thailand / Hanoi, Vietnam
AUG: Phnom Penh, Cambodia
JUN: Hanoi, Vietnam
MAY: Male, Maldives
APR: Phnom Penh, Cambodia

2020

FEB: Prague, Czech Republic
JAN: Hanoi, Vietnam

2019

SEP: Hanoi, Vietnam
MAR: Wellington, New Zealand
JAN: Bangkok, Thailand

2018

OCT: Brussels, Belgium
MAR: Ho Chi Minh City / Hanoi, Vietnam
FEB: Manila, Philippines

2016

OCT: Jakarta / Bali, Indonesia
SEP: Bangkok, Thailand
AUG: Bangkok, Thailand

2015

DEC: Kuala Lumpur, Malaysia
MAR: Bali, Indonesia / Kuala Lumpur
MAR: Malaysia

2014

SEP: Bangkok, Thailand
AUG: Bangkok, Thailand

2013

DEC: Kathmandu, Nepal

2012

JAN: Bangkok, Thailand

2011

DEC: Kuala Lumpur, Malaysia
FEB: Singapore / Bangkok, Thailand
JAN: Kathmandu, Nepal

2010

DEC: Bangkok, Thailand
AUG: Bangkok, Thailand
MAY: Bangkok, Thailand

Learning that travels home.

Exposure becomes valuable when participants can apply it within their own institutions.

INTERNATIONAL TRAINING, EXPOSURE AND STUDY VISITS

**Relevant expertise.
Practical knowledge.
Comparative insight.**



Sydney, Australia | January 2026

HOW ORGANIZATIONS BENEFIT

1

EXPERT-LED LEARNING

Seminars, lectures, facilitated discussion and practical case analysis.

2

INSTITUTIONAL VISITS

Direct engagement with relevant public, private, regulatory and development institutions.

3

PROFESSIONAL NETWORKING

Exchange experience with peers, experts and international partners.

4

COMPARATIVE INSIGHT

Assess international practices within each participant's institutional context.

5

PRACTICAL APPLICATION

Learning shaped around institutional challenges, priorities and operating realities.

6

CUSTOM PROGRAMMES

Tailored themes, destinations, schedules, learning activities and institutional visits.



Institutional visit | Kampala, Uganda

Shaping Inclusive Finance Through Innovation
March 2026



**LET'S DISCUSS HOW WE CAN
SUPPORT YOUR INSTITUTION.**



SCAN TO VISIT

International programmes | Customised training | Research | Consulting | Professional partnerships

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